

How to update your psw

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Symptom (public)

I'm not able to change / update my UR password

Problem (public)

When receiving the information to update/change my psw, I do not know how to proceed.

Solution (public)

Your account may be disabled because of delaying to update the psw. In order to avoid such a kind status of your account, the following are steps to perform each 53 days:

Step 1: Log in "https://weblldap.ur.ac.rw" using your last psw;

Step 2: A WEBLDAP interface will appear with different options. Choose the option "change your psw";

Step 3: 3 text zones will appear. In the first (current psw), type the one you have used to log in. In the two remaining zones (new psw), type your own psw and reconfirm it